

SITUATION (NOW)	INPUTS	OUTPUTS (HOW)		OUTCOMES – IMPACT - RESULTS (WOW)		
		What we do	Who we reach	Short-term (6-12 months)	Intermediate (1-1.5 years)	Long-term (2 years)
<b>Chronic disease:</b> Lack of understanding of cause and impact of chronic disease such as heart disease & diabetes.  <b>Indicators:</b> high cholesterol, high A1C, lack of exercise and use of healthy foods. Lack of access to care.	Staff	Provide Motivational Interviewing Training	Staff	Education (Learning)	Action	Conditions
	Time			Learn what would “make” someone change/motivation theories	Additional clients for wellness checks & provider visits	% of chronic diseases decreases...less incidence
	Money	Deliver Services (wellness checks/utilize PAN)	Staff	Learn causes of Chronic Disease & local treatment options	Additional clients increase healthy activities (physical activity and nutrition (PAN))	Decrease Emergency Room visits for primary care
	Research					
	Materials					
	Equipment	Utilize Expanded referral system (ie - Rx for veggies, etc.; providers- internal and external)	Staff	Identify Health Ministries Clinic, Prairie View, and other provider direct contacts for referrals and follow up		Increase staff usage of referral services for clients (ie: Quitline, etc)
	Technology					
	Partners	Incentives	Clients			
		Solicit Feedback from clients on barriers to prevention actions (ie – not making dietary changes, not increasing activity, etc.	Client			

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<b>Accessing Behavioral/Mental Health (MH) Services</b> for HD clients <b>Indicators:</b> high rate of depression in adults, youth diagnosed with mental health disorder	Staff  Time  Money  Research Materials  Equipment Technology Partners	Research Train  Deliver Referral services Track on Patagonia, WIC, DAISEY  Develop Messaging to public of referral services (marketing campaign)  Feedback on Client Satisfaction Survey	Staff    Clients	Education (Learning)  Identify Health Ministries Clinic, Prairie View, and other provider direct contacts for referrals and follow up  Learn about MH services (access, referral requirements, key contacts)  Learn about MH signs, interviewing techniques, and tools to assist in evaluating clients' needs  Promote HD's ability to assist with MH referral	Action  HD staff utilize MH evaluative tool and assist in making appointments   Public utilizes HD as 'safe place' to discuss MH	Conditions    Increase in referrals and appointments made to mental health providers